

Blackline Live permissions overview

Role	Page access	Resolve alerts	Mass notifications	Create and manage contacts*	Reassign devices*	Create and assign profiles	Create and manage groups	Create and manage account users*	Create relationships	Edit organization details	Access Blackline Analytics
Organization admin	View all	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Organization assistant	Limited view <ul style="list-style-type: none"> No maps No quick assign No beacons/floorplans No relationships 	Y	Y	Y	Y	Y	Y	Y	N	Y	Y
Group admin	View all	Y	Y	Y	Y	Y	Y	Y	N	N	Y
Device admin	View all	Y	N	Y	Y	Y	N	N	N	N	Y
Fleet admin	Limited view <ul style="list-style-type: none"> Devices Team members Alerts management Alert history Docks Dashboard Blackline Analytics 	Y	N	N	Y	N	N	N	N	N	Y
Contact admin	Limited view <ul style="list-style-type: none"> Devices Team members Quick assign 	N	N	Y	Y	N	N	N	N	N	N
Contact admin (No repair)	Limited view <ul style="list-style-type: none"> Devices Team members Quick assign <p>Cannot use the "Mark as under repair" feature</p>	N	N	Y	Y	N	N	N	N	N	N
Resolve only	View all	Y	N	N	N	N	N	N	N	N	Y
Emergency response admin	Limited view <ul style="list-style-type: none"> Alerts management Alert history Mass notifications 	Y	Y								N
Emergency responder	Limited view <ul style="list-style-type: none"> Maps (Live view & History view) Alerts management Alert history 	Y	N	N	N	N	N	N	N	N	N
Quick Assign only	Limited view <ul style="list-style-type: none"> Quick assign 	N	N	Y	Y	N	N	N	N	N	N
Compliance	Limited view <ul style="list-style-type: none"> Dashboard Mass notifications 	N	Y	N	N	N	N	N	N	N	N
View only	View all	N	N	N	N	N	N	N	N	N	Y
Analytics only	Limited view <ul style="list-style-type: none"> Blackline Analytics 	N	N	N	N	N	N	N	N	N	Y

*To create and edit team members or assign devices to team members, the account user must have access to the All Devices group.

*Discrepancies between older and newer versions of this table represent updates and fixes to documentation and not functional changes to roles unless explicitly stated.